

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	2014 TOTAL	JAN 2013	2013 TOTAL
JIFs RECEIVED	56												56	52	789
JIFs RESPONDED TO	66												66	55	785
Non-Jurisdictional	45												45	28	550
Jurisdictional	12												12	28	151
Variance	1												1	16	24
General Information	6												6	2	45
Potential Violation	2												2	8	15
AVERAGE RESPONSE TIME (in days)	16												16	21	18

TELEPHONE CALLS	223												223	254	3927
WALK-INS	6												6	8	157
WRITE INS/SITE VISITS	3												3	0	41
OTHER AGENCIES	14												14	22	322
FOIL REQUESTS RECEIVED	17												17	19	178